



**Fuel Card Services Ltd**  
Unit 14, The Black Barn  
Manor Farm, Manor Road  
Wantage, OXON, OX12 8NE

Mainline 0844 870 6942  
Fax 0844 870 7598  
enquiries@thefuelcardpeople.co.uk  
www.thefuelcardpeople.co.uk

Dear Sir/Madam,

***You are just TWO signatures away from savings on your fuel bill.***

We would like to take this opportunity to confirm, with thanks, the interest you have expressed in opening a **Texaco Fastfuel credit account with The Fuelcard People, the only card that brings you savings on PETROL\*\* as well as diesel.**

We need just five minutes of your time and just a little more detail about your business to open your account.\*

Therefore, I have attached some simple forms for you to complete and return to us.

**Just TWO signatures required please...**

There are two signatures required from an authorised signatory on the attached forms, plus the blank areas which we need you to kindly complete.

Please could you return the forms by scanning and emailing to **enquiries@thefuelcardpeople.co.uk**, faxing to **0844 870 7598** or posting at your earliest convenience to:

**FREEPOST, RSET-ZKES-YHXR, The Fuelcard People, Wantage, OX12 8NE**

We look forward to receiving the completed forms so that we can ensure that you start to enjoy all the best in service, savings and security that a **Texaco Fastfuel fuel card from The Fuelcard People** can offer you.

In the mean time, should you require any further assistance, please do not hesitate to contact us on **0844 870 6942**.

Yours faithfully,

*The Fuelcard People*

0844 870 6942  
enquiries@thefuelcardpeople.co.uk

\*subject to credit status



**Collect Tesco Clubcard points  
see below for details**

Quality accreditation for fuel  
card management systems



Fuel Card Services Ltd. Registered in England & Wales No. 2107821.  
Registered Office: Alexandra House, Lawnswood Business Park, Redvers Close, Leeds, LS16 6QY.

a **DCC** company

service

savings

security

Helping protect the rainforests with  
**CO<sub>2</sub>count** and **coolearth**  
count • control • cut



**Fuel Card Services Ltd**  
Unit 14, The Black Barn  
Manor Farm, Manor Road  
Wantage, OXON, OX12 8NE

Mainline 0844 870 6942  
Fax 0844 870 7598  
enquiries@thefuelcardpeople.co.uk  
www.thefuelcardpeople.co.uk

**The Fuelcard People is delighted to offer the Texaco Fastfuel fuel card** - with a nationwide network of filling stations where your drivers can fill up with **discounted diesel and petrol\*\*** without needing cash.

The aim of *The Fuelcard People* is to be YOUR strategic partner to meet your individual needs and offering the highest level of service at the most competitive prices.

This proposal will identify the following key areas, which we feel will be of benefit to you and YOUR business:

FUEL CARD BENEFITS						
Benefits	Fuel card	Company debit card	Company credit card	Pay & reclaim	Cash advance	Tank in yard
Fixed price typically below pump including motorways	✓					
Purchases can be restricted to fuel products	✓					
Vehicle identified on dedicated card	✓					
No up-front payments for most users	✓		✓	✓		
Interest-free credit as standard	✓		✓			
Free online fuel account management	✓					
VAT-approved invoice/statement (no need for individual receipts)	✓					
EU 6th Directive compliant	✓					
Online card cancellation (24hr) available	✓					
Fuel management and cost centre reports	✓					

service

savings

security



**Fuel Card Services Ltd**  
Unit 14, The Black Barn  
Manor Farm, Manor Road  
Wantage, OXON, OX12 8NE

Mainline 0844 870 6942  
Fax 0844 870 7598  
enquiries@thefuelcardpeople.co.uk  
www.thefuelcardpeople.co.uk

## service

**Access to over 2000 sites** - All Texaco service stations and specially selected other outlets including Tesco\*\*\*, Morrisons\*\*\* and The Co-operative Food supermarket forecourts

**Tesco Clubcard Points** - Collect one Clubcard point for every £2 spent on fuel at a Tesco Forecourt

**Motorway coverage** - Discounted diesel also available from most Moto motorway service stations

**Free online fuel management & reporting** - Detailed and flexible fuel analysis reports available online 24 hours a day

We offer you an unusual advantage: **Quality accredited fuel card management and service**

**Dedicated account manager** - No call centres



## savings

**Low prices** - Up to 4p per litre saving off of the national average diesel price

**Fixed weekly diesel and petrol\*\* price** - Available at all Texaco, Morrisons\*\*\* and Tesco\*\*\* branded service stations throughout the UK

**No regional price variances** - The same low diesel and petrol\*\* price wherever you fill up in the UK

**Pay as you go** - No up front payments\* or cash tied up in your tank in yard stock, only pay for the fuel you use

**Interest free credit and simple payment terms** - No up front payments\*

## security

**No unauthorised purchases** - Fuel card use is restricted to fuel and lubes only

**Quality fuels** - Our Texaco Fastfuel fuel cards are accepted at all Texaco service stations supplying quality Texaco diesel and petrol products.

**The Fuelcard People is a part of DCC** - The leading oil and liquefied petroleum gas (LPG) sales, marketing and distribution business in Britain and Ireland.

Quality accreditation for fuel  
card management systems



Fuel Card Services Ltd, Registered in England & Wales No. 2107821.  
Registered Office: Alexandra House, Lawnswood Business Park, Redvers Close, Leeds, LS16 6QY.

a **DCC** company



Helping protect the rainforests with  
**CO<sub>2</sub>count** and **coolearth**  
count • control • cut



**Fuel Card Services Ltd**  
Unit 14, The Black Barn  
Manor Farm, Manor Road  
Wantage, OXON, OX12 8NE

Mainline 0844 870 6942  
Fax 0844 870 7598  
enquiries@thefuelcardpeople.co.uk  
www.thefuelcardpeople.co.uk

## Service from The Fuelcard People

Site locations, account management, quality fuel and meeting our customers' expectations.

The **Texaco Fastfuel** card from **The Fuelcard People** offers the flexibility of around 1,100 Texaco and over 1000 UK Fuels Sites (including all **Tesco\*\*\***, **Morrisons\*\*\*** & **The Co-operative Food service stations**) found in urban, rural areas as well as on major routes, where you can obtain **discounted diesel and petrol\*\*** products.



The **co-operative**

**TESCO**  
Petrol Filling Station



**MORRISONS**



### Account Management:

Your organisation will benefit from reduced administration with a weekly invoice by post or email, detailing all transactions by card, driver or by vehicle. Payment is by direct debit seven days after invoice, offering you up to 14 days interest free credit.

Cards can be set up for individual drivers or vehicles. Every card that you receive will have a directory specifying the sites available in the UK.

Cards can be placed on *stop* promptly, and we aim to have all replacement cards with you within seven working days.

Online account management system, where cards can be ordered and stopped and site information viewed, is provided.

Reports on your drivers' or vehicles' fuel drawings can be provided. These can be sent on a routine basis and provide valuable information to your organisation.

Mileage is recorded at the site. Your drivers will be asked to provide a mileage and, as long as it is given, it will show on the reports.

### Customer Satisfaction:

*The Fuelcard People* is committed to meeting YOUR service expectations. The team here at *The Fuelcard People* will provide you with the highest level of customer service.

Quality accreditation for fuel  
card management systems



Fuel Card Services Ltd. Registered in England & Wales No. 2107821.  
Registered Office: Alexandra House, Lawnswood Business Park, Redvers Close, Leeds, LS16 6QY.

a **DCC** company



Helping protect the rainforests with  
**CO<sub>2</sub>count** and **coolearth**  
count · control · cut



**Fuel Card Services Ltd**  
Unit 14, The Black Barn  
Manor Farm, Manor Road  
Wantage, OXON, OX12 8NE

Mainline 0844 870 6942  
Fax 0844 870 7598  
enquiries@thefuelcardpeople.co.uk  
www.thefuelcardpeople.co.uk

## Savings from The Fuelcard People

### Weekly Nationwide Pricing:

We monitor our fuel prices daily to ensure that we are always competitive with other fuel suppliers. We aim to be consistently below the UK average pump price.

### VAT Recovery:

You can be prepared by issuing *The Fuelcard People* cards to your employees for purchasing fuel. In this way, you can avoid the risk of not being able to reclaim 20% of your fuel costs by becoming the direct purchaser of the fuel rather than your employee.

### Reduce Variable Costs – Engine Damage:

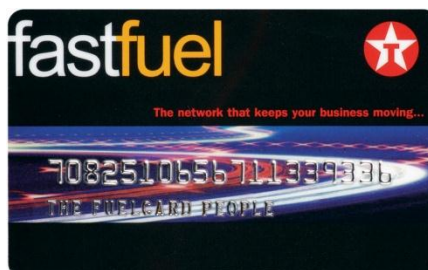
According to independent research published by the Consumers' Association, the 2% saving in filling up on lower grade fuel may result in a 7% increase in fleet depreciation caused by increased engine damage.

*The Fuelcard People* can help you by only providing you with quality diesel available from all TEXACO FASTFUEL service stations.

## Security from The Fuelcard People

The cards offer excellent security features:

- Cards can be used for diesel and petrol products only, restricting fraudulent use.
- Liability is with the card provider, 48 hours after notification in writing of the loss of the card.
- Unlike bank credit and debit cards, our fuel cards do not contain your personal or business financial details, so should they fall into the wrong hands, they cannot be used to fraudulently withdraw your funds.



\*subject to credit status

\*\*fixed weekly petrol available from Texaco, Morrisons and Tesco branded sites only

\*\*\*a small surcharge for diesel is applied at these sites

Quality accreditation for fuel  
card management systems



Fuel Card Services Ltd. Registered in England & Wales No. 2107821.  
Registered Office: Alexandra House, Lawnswood Business Park, Redvers Close, Leeds, LS16 6QY.

a DCC company



Helping protect the rainforests with  
**CO<sub>2</sub>count** and **coolearth**  
count • control • cut





**Fuel Card Services Ltd**  
Unit 14, The Black Barn  
Manor Farm, Manor Road  
Wantage, OXON, OX12 8NE

Mainline 0844 870 6942  
Fax 0844 870 7598  
enquiries@thefuelcardpeople.co.uk  
www.thefuelcardpeople.co.uk

## Additional Services from The Fuelcard People

### Card Protect - Zero liability card insurance



Card Protect provides you with complete confidence, with zero-liability insurance on your fuel card account.

### CO2Count - Count, control and cut your fleet's emissions



Our unique emissions counting service, CO2Count, allows you to monitor and reduce your fleet's CO2 and other greenhouse gas emissions whilst helping to protect the world's rainforests and their indigenous peoples by supporting our environmental partner, Cool Earth.

### MileageCount - Every mile counts



MileageCount is another exclusive, unique service we offer. MileageCount calculates accurate MPG reports for your fleet, including the split between business and private mileage costs to satisfy the HMRC reporting requirements, and also helps you meet your Duty of Care obligations to your drivers.

### eServices - Your direct route to fuel savings



Our online fuel card management system, eServices, allows you to take control of your account 24/7. On

eServices, you can: view and download detailed transaction information; order and cancel cards; and view or download a complete list of your cards and their details, including live cards, stopped cards, vehicle registration, driver name and expiry date.

### eBilling - Invoices direct to your email inbox



eBilling sends your invoices and statements via email in PDF format as soon as they are produced, avoiding delays in the post. This file format is secure and cannot be manipulated, and therefore will be accepted for VAT and Inland Revenue purposes.

This guarantee should be detached and retained by the payer.

#### THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Fuel Card Services Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Fuel Card Services Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Fuel Card Services Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Fuel Card Services Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Quality accreditation for fuel  
card management systems



Fuel Card Services Ltd, Registered in England & Wales No. 2107821.  
Registered Office: Alexandra House, Lawnswood Business Park, Redvers Close, Leeds, LS16 6QY.

a DCC company



Helping protect the rainforests with  
**CO2count** and **coolearth**  
count · control · cut



## Applicant Rewards

We are delighted to offer all fuel card applicants a choice of five fantastic rewards to say thank you for choosing us as your fuel card supplier. Each applicant can choose from either free hotel accommodation, 2 for 1 golf, a free beauty treatment, 2 for 1 dining or a £50 holiday voucher.

### Free Hotel Accommodation



It is time to treat yourself to a well deserved break; here you will find a selection of good quality hotel accommodation free for up to seven nights, when you pay for breakfast and dinner at the specified daily rate per person. Whether you are a sun worshipper, golfer, walker or you just want to enjoy some shopping, we have somewhere ideal for you.

### 2 for 1 Golf



Treat yourself to 2 for 1 golf with our fantastic voucher. Each voucher entitles two golfers to play golf at any of the 140 participating courses for the price of one. Our 2 for 1 voucher gives you the opportunity to hone your game at a wide variety of spectacular golf courses across England, Scotland, Wales and Ireland.

### How to claim your reward

Once you have opened and used your fuel card account to refuel, simply email your name and account number to **[reward@fuelcardgroup.com](mailto:reward@fuelcardgroup.com)**

Once your account number has been verified, you will be sent a unique activation code, and a link to our exclusive reward redemption page.

Simply enter your unique activation code and your name in the box next to the reward you would like to redeem, and once the voucher has loaded, click print.

Details on where vouchers can be redeemed are available on request.

### Free Beauty Treatment



Take this opportunity to relax and pamper yourself with a free beauty treatment on offer at over 130 venues across the UK. This highly desirable promotion provides a great opportunity to relax and unwind. Treatments vary from massages to manicures, aromatherapy to facials, eyebrow shaping to eyelash tinting, spray tanning to reflexology.

### 2 for 1 Dining



Be enticed by the aromas of different types of food, and enjoy dining out with family or friends at a Gastro Pub, Italian, Spanish, Greek, Chinese or an Indian Restaurant, the choice is yours! Take advantage of this sizzling offer where you can claim 'two main courses for the price of one when two people dine' at participating restaurants.

### £50 Holiday Voucher



The £50 collectable holiday voucher can be redeemed when you book your holiday with Fizz Holidays Direct. Fizz Holidays Direct compare deals from over 200 operators to help you find your dream holiday, and offer a wide variety of destinations, including Spain, Portugal, Greece, USA, and the Caribbean and more.

Please fill in the whole form and send to: FREEPOST, RSET-ZKES-YHXR, The Fuelcard People, Wantage, OX12 8NE  
Alternatively, please fax to 0844 870 7598, or scan and email to [enquiries@thefuelcardpeople.co.uk](mailto:enquiries@thefuelcardpeople.co.uk)

<b>Card Details/Order Form</b>		
Company name to be embossed on all cards	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	
Vehicle registration or Driver's name	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<b>Purchase Option</b> <i>(office use only)</i>
<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>
<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>
<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>
<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>
<b>Card Brand</b> <i>(office use only)</i>		

<b>FUEL CARD SERVICES LTD</b>	<b>Instruction to your Bank or Building Society to pay by Direct Debit</b>	
Name and full postal address of your Bank or Building Society To: The Manager <span style="float: right;">Bank/Building Society</span> Address    Postcode	Name(s) of Account Holder(s)  Branch Sort Code  Bank/Building Society account number  	Service User Number <div style="border: 1px solid black; padding: 2px; text-align: center;"> <span style="font-size: 1.2em;">6</span> <span style="font-size: 1.2em;">2</span> <span style="font-size: 1.2em;">4</span> <span style="font-size: 1.2em;">7</span> <span style="font-size: 1.2em;">5</span> <span style="font-size: 1.2em;">1</span> </div> Reference (office use only)  Signature(s)  Date